

## **Managing Stress via the Management of Emotions, Communication & Time (Public Safety Tele-communicators **Train the Trainer**)**

This eighteen hour course will take participants through the Managing Stress via the Management of Emotions, Communication & Time (Public Safety Tele-communicators 6-hour training). This training will also cover course material theory, appropriate and effective training methods, student teach-back sessions, and peer and instructor evaluation and feedback. This course will prepare and certify the student to successfully facilitate the "Managing Stress via the Management of Emotions, Communication & Time for Public Safety Tele-communicators Training.

This course is designed for law enforcement trainers/ instructors who require a standardized and off-the-shelf employee stress management training that can be facilitated to existing and new Public Safety Tele-communicators'.